

NHSV

(NH Securities Vietnam)

RFP Change Notice No. 1

IT Infrastructure Rebuild · Data Center Colocation Project

October 6, 2026

Under Chapter 1 Section D.4) of the NHSV IT Infrastructure Rebuild · Data Center Colocation RFP, this notice forms part of the RFP, and where it differs from the main text, this notice prevails. It is issued in Korean and English editions; where they differ in meaning, the Korean edition prevails.

Issued by	NH Securities Vietnam (NHSV)
Department	IT Division
Contact	Director Kim Young-il
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1. Notice summary

Item	Detail
Project	NHSV IT Infrastructure Rebuild · Data Center Colocation Project
To	All participating bidders
From	NH Securities Vietnam, IT Team
Date	October 6, 2026
Basis	[RFP] Chapter 1 Section D.4). This notice forms part of the RFP and has the same force as the main text. Where the two differ, this notice prevails (Chapter 1 Section G.2)).
Proposal deadline	Unchanged (Wednesday, October 14, 2026, 17:00)
Files	Not reissued. Continue to use the v3.4 files issued on September 28, and enter the additional information required by this notice in the existing "Response to [STATE] items" column and on separate sheets.

2. Reason for the change

[RFP] Chapter 10 Section F sets out maintenance response terms but does not say who performs them or which unit price carries their cost. A quotation based only on manufacturer warranty and support products could therefore differ in scope from one that includes the bidder's own response. The RFP is also silent on whether the 500 Mbps for the Internet circuits is domestic or international bandwidth, and the wording on data center colocation in [Annex 1] item 26 and note 13 and in [Annex 2] conflicts with the single-contract principle in Chapter 2 Section C. The changes below put every bidder on the same scope.

3. Changes

Change 1. [RFP] Chapter 10 Section F, maintenance response terms

(1) Add the following paragraph before the table.

Text to be added
The Bidder performs the obligations below itself. NHSV logs faults only with the Bidder's single point of contact, and the Bidder handles logging with the manufacturer, parts procurement and scheduling on NHSV's behalf. The Bidder may use the manufacturer's warranty and support services to meet these obligations. Where the manufacturer's service falls short of the terms below, the Bidder makes up the difference with its own staff and spare parts. These obligations apply throughout the warranty period (years 1 to 3) and the extension period under [Annex 1] items 28 to 30 (years 4 and 5).

(2) Add the following row at the end of the table. The existing rows are unchanged.

Item	Requirement
Software faults	Faults in the software supplied under this project (virtualization, server operating systems and database) and in the firmware and operating software of the equipment are also logged with the Bidder's point of contact. The Bidder opens the case with the manufacturer's technical support on NHSV's behalf, including the service request, and manages it until it is resolved. For the backup software NHSV already owns, this covers the configuration the Bidder built. It applies for as long as the support agreement for the software concerned remains in force.

(3) Amend the first sentence of the "Faults affecting the trading system" paragraph below the table.

- Before: Where a hardware fault stops NHSV's securities trading system running normally, ...
- After: Where a fault in the hardware or in the software above stops NHSV's securities trading system running normally, ...

Change 2. Add to the end of [Annex 1] note 10 (warranty tiers)

Text to be added
Include the cost of meeting the maintenance response terms in [RFP] Chapter 10 Section F, including the logging of software faults added by Change 1, in the unit price on each item's row for years 1 to 3 and in items 28 to 30 for years 4 and 5. Where manufacturer warranty and support products alone do not meet these terms, the cost of your own service that makes up the difference is included in the same way. No separate charge will be accepted on account of these terms.

Change 3. Add to the end of [Annex 1] note 12 (onsite evidence)

Text to be added
On the same separate sheet, also describe your maintenance organization: (1) the 24/7 point of contact (telephone, email and hours); (2) the number of engineers covering Hanoi and Ho Chi Minh City and whom they work for (your company, a subcontractor or the manufacturer); (3) the items and quantities you hold as loaner equipment; and (4) how you log software faults on NHSV's behalf (the name on the manufacturer support agreement and the logging route).

Change 4. Add a row to the optional items table of [Form 1] (excluded from the total)

Item	Net amount	VAT	Total
Annual maintenance service: quarterly preventive inspection with an inspection report, firmware and security patching work where it is not covered by the support agreement under [Technical Volume] Chapter 5 Section C, and a monthly maintenance report. One year, starting the month after stabilization support ends. State the annual rate and the cap on increases for years 2 to 5 on a separate sheet			

- This option is scheduled work and is separate from fault response under Chapter 10 Section F. The cost of fault response goes in the item unit prices and in items 28 to 30, as set out in Change 2.
- Optional items are not added into the total or the five-year total cost of ownership (Chapter 11 Section C.3)), and NHSV decides separately whether to take this option.

Change 5. Row F of [Form 2], acceptance of contract terms

Add "performed by the Bidder itself, with a single point of contact for hardware and software" at the start of the maintenance terms. Record your acceptance against the terms with this addition.

Change 6. Guaranteed bandwidth of the Internet circuits ([Technical Volume]

Chapter 4 Section F, [Annex 2] items 18 and 19)

- The "500 Mbps" in the Internet row of the circuit table in [Technical Volume] Chapter 4 Section F, and the "500 Mbps" bandwidth in [Annex 2] items 18 and 19, mean the guaranteed domestic bandwidth of each circuit.
- No guaranteed international bandwidth is required. If you provide international bandwidth, state the bandwidth and how it is provided in the "Remarks / conditions" column.
- The upgrade to 1 Gbps in [Technical Volume] Chapter 4 Section F.3) and the Internet upgrade price in the expansion and bandwidth upgrade unit price table of [Form 1] are quoted on the same basis, the guaranteed domestic bandwidth.

Change 7. Contract wording for data center colocation space and power ([Annex 1] item 26 and note 13, [Annex 2])

Amend the wording in the three places below. The scope priced and the work boundary for each item are unchanged.

(1) [Annex 1] item 26, requirement specification

- Before: Colocation space and power at the two data centers are contracted by us directly with the operator; at the Lotte Center 9F site they are provided from our own facilities.
- After: Colocation space and power at the two data centers are not included in the item 26 unit price and are quoted in [Annex 2] as scope area ②; at the Lotte Center 9F site they are provided from our own facilities.

(2) [Annex 1] note 13

- Before: Rack space and power at the two data centers are contracted by us directly with the data center operator; at the Lotte Center 9F site they are provided from our own facilities.
- After: Rack space and power at the two data centers are quoted in [Annex 2] as scope area ②; at the Lotte Center 9F site they are provided from our own facilities.

(3) [Annex 2], the note at the head of Section C and the scope boundary in item 25

- Replace "our separate infrastructure contract" with "the IT infrastructure installation service (scope area ①, [Annex 1] item 26)".

Under [RFP] Chapter 2 Section C and Chapter 10 Section A, the three scope areas are, as a rule, awarded under a single contract. If a bidder proposing all three areas is selected, the data center colocation space and power form part of that contract. If scope area ② is proposed and awarded separately to another bidder, NHSV contracts with that bidder, and the single point of contact under Chapter 10 Section A still applies.

4. Other matters

- Everything in the RFP, Annexes and Forms that this notice does not change remains as it is.
- Please send any questions about this notice by email by Wednesday, October 7, 2026, the deadline for questions.

[END OF DOCUMENT]